

SAWYER + THE GROVE

a DBA of DeShong Design Brands LLC
Cabinetry & Custom Furniture

CUSTOM FURNITURE WARRANTY

SATG Original Furniture Line

DeShong Design Brands LLC, doing business as Sawyer + The Grove (herein referred to as "SATG") provides a Limited Lifetime Warranty to the original owners of residential furniture (The Foundry Collection) (the "Product") and warrants its Product to be free from defects in material or workmanship under normal residential use for as long as the Product is owned by the original residential purchaser in the Product's originally residential location.

Each piece is built by hand using solid hardwoods, quality materials, and time-honored woodworking techniques. This warranty applies to furniture purchased directly from SATG and covers defects in materials and workmanship to the original purchaser for as long as they own the piece.

This warranty is not transferable to subsequent owners and does not apply to furniture used in commercial, industrial, or institutional settings.

WHAT IS COVERED

- Defects in materials or workmanship under normal residential use
- Structural failure of wood joinery or frame components under normal use conditions
- Finish defects not caused by misuse, improper care, or environmental conditions outside of SATG's control

WHAT IS NOT COVERED

- Damage resulting from negligence, misuse, accidents, or pet damage
- Normal wear and tear, including minor scratches, dents, or finish wear consistent with everyday use
- Damage caused by exposure to excessive moisture, direct sunlight, extreme temperatures, or smoke
- Natural wood movement, including minor shrinkage, expansion, or checking consistent with the wood species and seasonal humidity changes
- Upholstery fabric wearability, pilling, fading, or colorfastness — fabric manufacturers do not warrant these characteristics and neither does SATG
- Damage to upholstery caused by improper cleaning, pets, or sharp objects
- Acts of God, fire, flood, or other influences outside of SATG's control

HOW TO MAKE A CLAIM

If an issue arises with your SATG furniture, please contact us directly at hello@sawyerandthegrove.com. Include the following:

- Proof of purchase
- A description of the issue
- Photos clearly showing the defect or damage

SATG will review your claim and respond with next steps. Our obligation under this warranty is limited to repair or replacement of defective parts or the piece itself, at our discretion.

ABOUT OUR FINISH

All wood finishes used on SATG custom furniture are post-catalyzed conversion varnishes — the most durable finish available for fine hardwoods. This finish resists moisture and damage from nearly all household fluids, foods, and chemicals.

Important: conversion varnish requires a 30-day curing period after delivery and installation at a temperature of at least 70 degrees Fahrenheit to cure completely. During this period, avoid placing hot or wet objects directly on unprotected surfaces. Even after curing, always use a protective pad under hot items.

CARE GUIDE

Cleaning. For routine cleaning, wipe with a soft damp cloth followed by a dry cloth. If a cleaner is needed, use mild soap and wipe dry. A high-quality furniture polish may be used occasionally — apply with a soft cloth per the manufacturer's instructions.

What to avoid. Do not use cleaners containing bleach, ammonia, or abrasives. Do not place hot items — including pizza boxes — directly on the surface. Avoid excessive waxing, which can cause moisture rings. Keep furniture out of prolonged direct sunlight to prevent finish fading. Dyes and inks may discolor the finish.

Upholstery. Follow the care instructions provided with your specific fabric. When in doubt, spot-test any cleaner in an inconspicuous area before use. Professional cleaning is recommended for significant stains.

Questions? Contact us at:

hello@sawyerandthegrove.com

Sawyer + The Grove | DeShong Design Brands LLC | Saxonburg, PA